

Curriculum vitae

PERSONAL INFORMATION

Basel Al-Syouf

 Irbid central, 21110 Irbid (Jordan)

 +962777470797

 baselsyouf95@gmail.com

Sex Male | Date of birth 12 Dec 1995 | Nationality Jordanian

WORK EXPERIENCE

2014–2015 Part Time Sales Associate

Amman (Jordan)

- Maintains the basic procedures of customer service inside the store.
- Greet Customers and direct them to the experienced sales associates in each department to ensure that customer needs are answered.

2015–2016 Waiter

Amman (Jordan)

- Providing excellent wait service to ensure satisfaction.
- Taking customer orders and delivering food and beverages.
- Making menu recommendations, answering questions and sharing additional information with the customers.

EDUCATION AND TRAINING

2017–2020 B. A in Tourism and hotel management

PERSONAL SKILLS

Mother tongue(s) Arabic

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	B1	B1	B1	B1	B1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages - Self-assessment grid

Communication skills

- Ability to deal professionally but firmly with customers, including people older than myself.
- Able to communicate concepts and strategies clearly to colleagues.

Other skills

- Quick and accurate keyboard skills.
- Able to work on tasks individually or as part of a team.
- Problem solving.