

David Nino

IT Manager

In a nutshell responsible for planning, managing and smoothly running all aspects of the IT department, systems, and staff.

PERSONAL SUMMARY

A multi-skilled IT manager with good all-round supervisory, technical and negotiation expertise. Very capable with a proven ability to ensure the smooth running of IT systems and to provide IT services, Data analysis, that will improve the efficiency and performance of a company. Extensive practical knowledge of systems builds, Cloud solutions, SAAS, hardware and software testing, network support, technical support, reporting and dashboards.

Looking for a challenging position, one that will make best use of my skills and experiences also expands my personal development.

Personal Info

Phone

+962 795835834

E-Mail Daoud80@gmail.com

Date of Birth

27 Mar 1980

WORK EXPERIENCE

2014-Present Caterpillar - Jordan Tractor and Equipment Co.

IT Manager

Projects:

- Implementing ERP System - MS Dynamics 2009
- Business Intelligence and dashboards - Tableau
- IP Telephony – Avaya
- Sourcing and implementing HRMS - Glotech
- Multi-site connectivity, SD-WAN, IPsec, MPLS
- Implement Email and collaboration on cloud – Office 365
- New Facility, infrastructure design and provider selection
- Implementing BaaS (Backup as a service)

Duties and Responsibility:

- BI Tableau Administration and new Dashboard's creation.
- MS Excel expert
- ERP Administration (MS Dynamics AX 2009) and reporting.
- Manage the IT budgets and expenditure on hardware and software.
- Monitoring and evaluation of maintenance contracts & services.
- Recruitment, training, and appraisal of IT staff.
- Provide IT awareness training workshops when required.
- Performing routine audits of systems, software, Network, and backups.
- Strengthening the IT infrastructure by implementing new technologies.
- Manage PCs, Systems, and connectivity across all company branches.
- Managing network infrastructure: firewalls, servers, PBX, and switches.
- Managing the technical staff team.
- Responsible for customers and vendors relationship.

2010-2014 Caterpillar - Jordan Tractor and Equipment Co.

Head of IT Department

Duties and Responsibility:

- Maintaining the company IT systems, software and databases.
- Maintaining documentation of changes in users, functions & systems.
- Responsible for all company software accounts and licenses (Office 365, ERP, CAT specific, etc
- Responsible for, (hardware & software) installation, maintenance, and repair.

Technical and Soft Skills

BI-Tableau

ERP

MS Power Apps

MS Power Flow

Windows OS

MS Office

Leadership

Negotiation kills

Team player

work under pressure

Self-motivated

Decision making

Results oriented

Problem solving

Reporting Networking

2007-2010 **Caterpillar - Jordan Tractor and Equipment Co.**
System administrator

Duties and Responsibility:

- Maintaining the company IT systems, software, and databases.
- Maintaining documentation of changes in users, functions & systems.
- Responsible for all company software accounts and licenses (Office 365, ERP, CAT specific, etc
- Responsible for, (hardware & software) installation, maintenance, and repair.

2006-2007 **Euro Arab Insurance Group**
IT Specialist

Duties:

- Installing, configuring, and supporting the organization's LAN, WAN, and Internet system
- Insurance System Support
- Developing and conducting training and instruction for system users
- Managing Windows Server 2000, 2003
- Hardware Maintenance
- Backup and Recovery

2002-2006 **The National Orthodox School**
Computer Lab Supervisor

Duties:

- Hardware Maintenance
- Software Deployment
- Networking
- ICDL Tester
- Troubleshooting server and network problems

EDUCATION

2004-2007 University of Jordan MSc Computer Science
Digital image processing

1998-2002 Al-Zaytoonah University BSc Computer Science

1986-1998 College De La salle "Frere" high school "Tawjihi"

ACADEMIC ACHIEVMENT

Master Thesis: "**Investigating Dual Domain Watermarking in the HSI Color Model**" in Digital Image Watermarking and security - July. 2007

IEEE Xplore publisher, Journal: Dual Domain Watermarking in the Biological Color Model

LANGUAGES

Arabic - Excellent (spoken and written – native language)

English - Excellent (spoken and written)

French - Fair (spoken and written)

Certificates

- Professional Supervisory Skills with TMP – 2012
- Kaspersky, Professional: Endpoint Security for Windows – 2016
- Kaspersky, KLE 002.10. English – 2016
- Microsoft Certified Technology Specialist: Win Serv 2008 Network Infrastructure Configuration – 2010
- Career Management – 2016
- Fortinet, NSE1 and NSE2 Security Sales Associate – 2016
- CATERPILLAR, Introduction to Customer Experience Training

Courses

- Tableau BI Training - 2019
- MS Excel Advanced Training - 2018
- 6231: Maintaining a Microsoft SQL Server 2008 R2 DB
- 5047: Intro to Installing and Managing Microsoft Exchange Server 2007– (2010)
- 5051: Monitoring and Troubleshooting Microsoft Exchange Server 2007 – (2010)
- 5047: Intro to Installing and Managing MS Exchange Server 2007– (2010)
- 6425: Configuring and Troubleshooting Windows Server 2008 Active Directory Domain Services – 2010
- 6430: Planning and Administering Windows Server 2008 Servers – 2010
- 6420: Fundamentals of Windows Server 2008 Network and Applications Infrastructure – 2010
- 6421: Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure – 2010
- 6426: Configuring and Troubleshooting Identity and Access Solutions with Windows Server 2008 Active Directory

REFERENCES

Christie Janho, former CEO

Caterpillar - Jordan Tractor and Equipment Co.

Mobile 0795421100

Abdallah Jundi, HR Manager

Caterpillar - Jordan Tractor and Equipment Co.

Mobile 0798604928

Zuhair Atout, CEO

APEX insurance

Mobile 0796260626